

FREE GUIDE



24/7 EMERGENCY RESPONSE



LOCAL  
EXPERTS

*The Homeowner's*

# EMERGENCY WATER DAMAGE PLAYBOOK

*What to do in the First Hours to Prevent  
Mold, Structural damage & Costly repairs*



**FIRST 24-  
HOUR  
CHECKLIST**



**STOP MOLD  
FAST**



**INSURANCE  
TIPS**

*24 Hour Flood Fighters-Serving Middle Tennessee*



# Safety First-

*Protect Your Family & Your Home*

## DO THIS FIRST



**Turn off electricity** in affected areas if it's safe



**Avoid standing water** near outlets or appliances



**Shut off the water** source if possible



**Wear gloves** and protective footwear

## DO NOT



**Enter flooded areas** with active electricity



**Use household vacuums** on standing water



**Ignore sewage** or contaminated water



**If the area is unsafe or water cannot be stopped, call a professional immediately.**

**CALL: 615-359-9406**



# Water Damage Is Stressful-

## *This Guide Helps You Take Control.*

Water damage can happen without warning—from burst pipes and storms to appliance failures and hidden leaks. What you do in the first 24 hours can significantly impact the amount of damage, repair costs, and risk of mold.

This guide was created by experienced water damage professionals to help homeowners stay safe, avoid common mistakes, and know when it's time to call for professional help.



**If you're dealing with active water damage right now, professional help is strongly recommended.**

***24 Hour Flood Fighters-Serving Middle Tennessee***





# The First 24 Hours After Water Damage-

## 0-2 Hours

- Stop the water source
- Document damage with photos and video
- Call a professional restoration company



## 2-12 Hours

- Remove excess water if it's safe
- Move furniture and valuables
- Increase airflow with fans and open doors if weather allows

## 12-24 Hours

- Watch for swelling, odors, or discoloration
- Avoid removing materials until inspected
- Begin insurance documentation



**Delaying professional drying increases the risk of mold and hidden damage.**



# WHY ACTING FAST MATTERS

In as little as **24-72 hours**, untreated water damage can lead to **serious** problems.

**24-72 HOURS**



**MOISTURE  
SPREADS  
RAPIDLY**

Water seeps  
under floors and  
behind walls

**HIDDEN DAMAGE**



**HIDDEN  
DAMAGE**

Insulation and  
subfloors trap  
moisture

**MOLD GROWS  
QUICKLY**



**MOLD GROWS  
QUICKLY**

Mold can start  
forming rapidly

**MITIGATING DAMAGE QUICKLY HELPS YOU AVOID  
COSTLY REPAIRS AND HEALTH HAZARDS**



# Common Causes of WATER DAMAGE in Middle Tennessee

Different seasons bring different water damage risks. These are the most common issues we respond to throughout Middle Tennessee



**Frozen or  
burst pipes**



**Heavy storms  
and roof leaks**



**Sewage  
Backups**



**Crawlspace &  
basement  
moisture**



**Appliance  
failures**

## **Be Prepared**



Saving our  
number now  
can help you  
act faster when  
your damage  
strikes.



**SERVING MIDDLE TENNESSEE**

**615-359-9406**

**[24hourfloodfighters.com](http://24hourfloodfighters.com)**







# Insurance Basics-

## *Water Damage & Insurance: What Homeowners Should Know*

### DO THIS



**Document damage** with photos and videos



**Contact** your insurance company as soon as possible



**Call Professional Water Mitigation Company ASAP**



**Write down** claim numbers and adjuster details

### AVOID THIS



**Throwing away** damaged materials too quickly



**Waiting for approval** before stopping active damage



**Making permanent repairs** before insurance approval



**Most policies require action to prevent further damage. Do not wait to begin safe mitigation.**



**CALL: 615-359-9406**



# **When to call a professional** **When DIY isn't enough**

## **Call a professional right away if:**

- Water has reached walls, floors, or ceilings
- There's a musty smell or visible mold
- The water source is unknown or still leaking
- Sewage or stormwater is involved
- Damage occurred more than 24 hours ago



**Calling early can reduce total repair costs and long-term damage**

# WHY 24 HOUR FLOOD FIGHTERS

Why Homeowners **Trust** 24 Hour Flood Fighters

## HONEST AND RELIABLE 24/7 EMERGENCY RESTORATION SERVICES

- 24/7 emergency response
- Certified water damage professionals
- Residential and commercial services
- Insurance-friendly documentation
- Locally owned and operated

WE RESPOND QUICKLY, WORK THOROUGHLY, AND  
HELP GUIDE YOU THROUGH THE RESTORATION  
PROCESS FROM START TO FINISH



# Need **Help** Right Now?

Different seasons bring different water damage risks. These are the most common issues we respond to throughout Middle Tennessee

## Call 24 Hour Flood Fighters

24/7 Emergency Water Damage  
Service for your home or business

**Call: 615-359-9406**



### Fast Response

Professional  
drying. Professional  
Mold mitigation.  
Peace of mind.



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